

## **Notes from the Pathology User Group Meeting, Newbury**

Date of meeting: 27<sup>th</sup>. January 2011 @ 14:30hrs.

Held at: Meeting Room 2, West Berkshire Community Hospital (WBCH)

Present: Denise Griffiths, Practice Manager, St. Mary's Road; N Yates, GP, Kintbury/ Woolton Hill; Sherrie Persaud, Thatcham Medical Centre; Nicky Haines, Burdwood Surgery; Kamal Bahia, Practice Manager, Burdwood Surgery; Angus Tallini, GP, Falklands Surgery; Dave Asplin (DA), Quality Manager, RBFT; Ann Halford (AH), Central Services Manager; RBFT; Maria Harris, Phlebotomist, Chapel Row Surgery; Carole Jenner, Practice Nurse, Chapel Row/ Newbury PBC; Mark Sleeman (MS), Pre-reg Clinical Biochemist, RBFT; Geoff Lester (GL), CSUD, RBFT; Eva Halloran, Cytology, RBFT.

**Apologies**Geoff Pinney (GJP), Pathology Services Manager, RBFT; Lambourn Surgery; Pam McNish, Eastfield House; Mike Hall, Practice Manager, Hungerford Surgery.

Notes	Action
This is the first pathology user group meeting held in the West of Berkshire as requested at the last meeting held at the Royal Berkshire NHS Foundation Trust (RBFT).	
Clinical Governance	
Processing of unlabelled or mis-labelled samples was discussed. The RBFT baseline is that these are rejected as this is the only way to ensure patient safety. With unrepeatable samples, it has been possible to process samples after requests and discussions with the clinician an annotation of the results	
Quality & Service issues	
.There have been problems with the request template with the new EMIS web including problems with deciding which tests have actually been requested. RBFT have worked with Practices to resolve. Our contact for any questions is Mark Sleeman.	
There have also been problems reported with Vision systems regarding messages defaulting to the lead GP now it is hosted. Please pass any information on this to Ann Halford who is co-ordinating for RBFT and can pass on information to other users (Burdwood.& Wallingford?).	
Sample integrity was discussed. WBCH phlebotomy can spin samples if requested to ensure more accurate test results for samples that may be "old" prior to receipt at RBFT. With regard to specimen transport, Emma Wicks is the PCT contact (transport is a contract agreed between the service provider, Berkshire PCTs and the hospitals).	
Any other business	
Making public pathology clinical performance (EQA – External Quality     Assessment). This is something that has been encouraged and RBFT are happy for	

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users to see the results. There is a lot of information relating to this (results for every test) and ending this out en bloc was felt to be too unwieldy. RBFT agreed to look at how to put a link from the handbook to this information and present it as practically as possible.  2. A discussion was held reference point of care testing (POCT) nearer the patient as the PCT are looking at this at present for cholesterol at surgeries with the itinerate population being one of the problems. RBFT did highlight the need to ensure accuracy of results obtained as there is evidence that large errors can occur Clinical governance principles should be considered.  3. A discussion was held about how pathology can help trim down the patient pathway and all suggestions are welcomed 9e.g. diabetics pathway). Please feed all suggestions to GL (& copy DA please).  4.Being able to pull hospital results into Practice IT systems was covered and this should be possible with the new EPR (Electronic Patient Record) system being	GL/ RBFT
implemented at the Royal Berks.  5. How often should you test cholesterol? Dr. Cabreu is looking to produce guidance and DA will circulate this when available.  6. A discussion was held about any tests which will help clearer referral decisions and GL is the contact for this.  7. Hard copy results. Cytology results can be paperless if requested, although a lot of surgeries do still want paper copies. Microbiology reports, when they are "copies to" surgeries have to be paper at present. This will change with the new IT system. Haemoglobinopathy results AH will look into.  8. Sarah Logan is contact reference ICE requesting via WBCH (Rio system?). Duchess of Kent also have Rio system. Is the interface for this available?  Ellen Pirie may now.	DA  AH  AH/ GJP
Date of next meeting  TBA. DA to review .possibilities for more meetings and keep all parties informed.	DA

Dave Asplin
Pathology Quality Manager

<u>Dave.asplin@royalberkshire.nhs.uk</u>
Ext. 7975

Geoff Lester
Pathology Clinical Services Unit Director
Geoff.lester@royalberkshire.nhs.uk
Ext. 7712

Ann Halford Central Services Manager ann.halford@royalberkshire.nhs.uk Ext. 7753

Mark Sleeman, biochemistry Electronic order processing contact Mark.sleeman@royalberkshire.nhs.uk Ext. 7706

To request add-on tests in biochemistry, please use <u>Biochem.add@royalberkshire.nhs.uk</u>. To contact pathology IT, please use <u>pathology.messages@royalberkshire.nhs.uk</u>.